



3n1media Welcomes Bill Hart to the Team

Bill comes to us with a professional background of over 20 years in the IT world. Bill's range of IT experience includes operations and engineering in software development, wide area networking, messaging technologies and Microsoft centric software. He enjoys spending his spare time with his wife and four children, hiking, sailing and trying to grow the best tasting tomato from his garden.



So Many Smartphones, So Little Time

Choosing the right smartphone can be a daunting task. [Read our comparison](#) of the leading devices for some direction.



3n1media Web Development Services

Did you know that we offer [web development and hosting services](#)? Let us build a website to your specifications and give you access to our powerful content management system.

Dear [member_name_first],

Several months ago, we posted in [our blog](#) and briefly mentioned in a newsletter that we had been seeing a lot of computer viruses coming out of a virus warning pop-up scheme. Well, it seems like this scheme is on the rise, as we have been seeing an unusually large influx of clients whose PCs have been infected with viruses. Since this scheme has resurfaced, we thought we'd devote an entire newsletter to explaining the issue. Read on to find out how people are unknowingly downloading viruses and what to do if you encounter one yourself.

Computer Virus Pop-Up Scheme

As the tech community has developed safeguards against malicious software, the creators of viruses have continued to develop methods of tricking people into allowing harmful software to infiltrate their computers. A method that seems to be on the rise is the use of pop-up windows made to look like legitimate antivirus programs.

How the pop-up scheme works

Users typically encounter this scheme while browsing the internet. Virus programmers imbed malicious code on websites--even legitimate, non-offensive websites--that causes a pop-up window to appear saying that your computer has been scanned and viruses have been found. It might look something like this:



As you can see, the window looks like an actual virus-scan utility you might have on your computer. The problem is that clicking anywhere on this window will automatically start a download that will infect your computer.

What should I do if I see one of these pop ups?

First and foremost, do not click anywhere on the window, including the "X" that would normally close the window. Even trying to close the window could start downloading the malicious program.



RAM vs. Hard Drive Space

Ever wondered about the difference between your computer's memory and hard drive space? [Check out our blog](#) to read about it.

Secondly, the safest way to avoid infection is to restart your computer (click **Start**, click **Shut Down**, and then choose **Restart**). Restarting will make sure that no connections are made with the source of the virus. Granted, having to restart your computer is an inconvenience, but it is much less of an inconvenience than having to deal with a virus.

As always, if you have any questions or think you may have accidentally clicked on one of these pop-up windows, don't hesitate to call us. We remove viruses regularly, and we understand that these schemes are very tricky and hard to differentiate from legitimate applications.

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